



TWDW-100 TARIFF

ITEM 200 - SERVICE STANDARDS

Unless otherwise specifically provided, 2 Day Transportation offers no guarantee of pickup, transportation or delivery of any shipment by any particular schedule, other than with reasonable dispatch, and do not offer any reduction or cancellation of freight rates, or other charges, in the event of excessive or unreasonable transit times caused by any reason. Moreover customer may not offset any charges due to perceived delays.

Standard transit times in either direction between New York/New Jersey and Florida is two to three business days. Additional day(s) may be added for beyond points, residential deliveries, shipments with appointment requests, incomplete/missing paperwork and other reasons.

A 2 Day Guaranteed Service is available. Please reference Item #300.