



TWDW-100 TARIFF

ITEM 420 - NON-COMMERCIAL DELIVERY AND PICKUP

1. The provisions of this item will apply when 2 Day is requested or required to make pickup or delivery at a non-commercial location. The term non-commercial includes any private residence, apartment, estate, farm, camp (other than military), any such location not generally recognized as being open to the public or any business operating in a residential area. It shall apply to the entire premises.
2. The shipper should indicate on the bill of lading and while being quoted when non-commercial service is required. A valid telephone number is required in order to arrange delivery and a \$25 appointment fee will be required and assessed in addition to the non-commercial fee.
3. A request for pickup or delivery to a non-commercial address provide to 2 Day will be a considered a request for service under the terms of this item.
4. Delivery is "curbside only". Liftgate service is required on all residential pickups and deliveries, and that fee will be added. Freight may not be off-loaded by hand due to safety concerns. Driver cannot perform any inside delivery or enter the premises. Additionally certain driveways, low trees or other obstacles may prevent the driver from getting close to the non-commercial location. Delivery will be made as close as is safely possible at the discretion of the driver.
5. Shipments picked up or delivered to a non-commercial locations will be assessed an additional charge of \$120 when performed in New York or New Jersey and \$70 when performed in Florida.