



TWDW-100 TARIFF

ITEM 200 – SERVICE STANDARDS

Unless otherwise specifically provided, 2 Day Transportation does not guarantee pickup, transportation, or delivery of any shipment by any particular schedule, other than with reasonable dispatch, and does not offer any reduction or cancellation of freight rates or other charges in the event of excessive or unreasonable transit times caused by any reason. Customer may not offset any charges due to perceived delays.

Standard transit times in either direction between New York/New Jersey and Florida are two to three business days. Additional day(s) may be added for beyond points, residential deliveries, shipments with appointment requests, incomplete or missing paperwork, and other circumstances beyond 2 Day's reasonable control.

A 2 Day Guaranteed Service is available. Please reference Item #250.