



TWDW-100 TARIFF

ITEM 420 - NON-COMMERCIAL DELIVERY AND PICKUP

1. The provisions of this item apply when 2 Day is requested or required to make a pickup or delivery at a non-commercial location. A non-commercial location includes a private residence, apartment, estate, farm, or camp (other than a military camp), as well as any other location not generally recognized as open to the public, including a business operating out of a residential area. This item applies to the entire premises.
2. Shipments picked up or delivered at a non-commercial location will be assessed an additional charge of \$120 when performed in New York or New Jersey, and \$70 when performed in Florida.
3. The shipper must indicate that non-commercial service is required at the time of quote and on the bill of lading. A valid telephone number is required to arrange delivery. The \$25 appointment fee described in Item 505 – Notification for Appointment will be assessed in addition to the non-commercial charge described in Paragraph 2.
4. A request for pickup or delivery at a non-commercial address will be considered a request for service under the terms of this item.
5. Delivery is curbside only. Liftgate service is required for all residential pickups and deliveries, and the applicable liftgate fee will be added (see Item 500 – Liftgate Service). Freight may not be off-loaded by hand due to safety concerns, and the driver may not perform any inside delivery or enter the premises. Certain driveways, low trees, or other obstacles may prevent the driver from getting close to the non-commercial location; delivery will be made as close as is safely possible, at the driver's discretion.